Terms & Conditions

Competition organizer: Ras Al Khaimah Tourism Development Authority

1) The "Promoter" is Ras Al Khaimah Tourism Development Authority a governmental entity established in virtue of Decree No 5 for the year 2011 with its principal office Street No 11, Al Marjan Island, PO Box 29798, Ras Al Khaimah, United Arab Emirates (VAT registration number 100394952400003).

Participation conditions:

- 2) There is no entry fee and no purchase necessary to enter this competition.
- 3) By entering this competition, an entrant is indicating his/her agreement to be bound by these terms and conditions.
- 4) Automatically generated entries and participants who make technical manipulations will be excluded from the competition. Legal action will also be taken.
- 5) The competition organiser and/or the companies involved in the implementation of the competition reserve the right to check the correctness of the data of the participants at any time when awarding the prizes.

Process of the competition:

- 6) Route to entry for the competition and details of how to enter are via https://visitrasalkhaimah.com/all-about-you/
- 7) Closing date for entry will be 15/12/2023. After this date no further entries to the competition will be permitted.
- 8) No responsibility can be accepted for entries not received for whatever reason.
- 9) The rules of the competition and how to enter are via https://visitrasalkhaimah.com/all-about-you/
- 10) The promoter reserves the right to cancel or amend the competition and these terms and conditions without notice in the event of a catastrophe, war, civil or military disturbance, act of God or any actual or anticipated breach of any applicable law or regulation. The promoter also reserves the right to cancel the competition if circumstances arise outside of its control. Any changes to the competition will be notified to entrants as soon as possible by the promoter.

Prizes:

- 11) The promoter is not responsible for inaccurate prize details supplied to any entrant by any third party connected with this competition.
- 12) <u>The prizes are as follows:</u> **Prize#1:** 25% Discount Voucher for Jais Sky Tour and Jais Via Ferrata* | **Prize#2 (grand prize)**: 3-night stay in Ras Al Khaimah for 2 adults

The prize is as stated and no cash or other alternatives will be offered. The prizes are not transferable. Prizes are subject to availability and the promoter reserves the right to substitute any prize with another of equivalent value without giving notice.

25% off for Jais Sky Tour is valid daily from 1st Nov – 15th Dec, 2023 and applicable only on bookings made directly via: https://visitjebeljais.com/adrenaline/jais-sky-tour/ website.

25% off for Via Ferrata is applicable starting from 11th November, 2023 and applicable only on bookings made directly via: https://www.beargryllscamp.ae website. Via Ferrata activity is available every second weekend.

- 13) Prize#1 is awarded to all participants subject to the participant entering their email address following the game completion. Prize#2 winner is drawn at random on 20 December, 2023 vby software, from all entries received and verified by Promoter and or its agents.
- 14) The winner will be notified by email within 28 days of the closing date. If the winner cannot be contacted or do not claim the prize within 14 days of notification, we reserve the right to withdraw the prize from the winner and pick a replacement winner.
- 15) The promoter will notify the winner when and where the prize can be collected / is delivered.
- 16) A liability of the game manufacturer, competition organizer and partner companies for incorrect information provided by the participants or technically caused errors in connection with the decision to win is excluded.
- 17) The winners assume responsibility for accepting the prize and bear all consequences of such acceptance. Any costs, taxes or other information incurred in connection with winning a prize shall be borne by the winners.
- 18) If the prize cannot be delivered to the winners within 3 months of notification by post, the prize will be forfeited without compensation.
- 19) Prizes are awarded by Ras Al Khaimah Tourism Development Authority. The prize is awarded after the closing date for participation. The competition organizer may

replace the prizes with other equivalent prizes at any time. The prizes are not paid out in cash and cannot be exchanged. A waiver is possible. If a participant does not provide his or her address data at the request of Company name and thus prevents shipment, he or she automatically forgoes the prize.

Data usage:

20) Any personal data relating to the winner or any other entrants will be used solely in accordance with current data protection legislation (link to data privacy document) and will not be disclosed to a third party without the entrant's prior consent.

Liability:

- 21) The competition organizer reserves the right to shorten, extend, change or cancel the competition or parts of it without prior notice. It cannot be held liable for this and no compensation can be claimed from it.
- 22) The competition organizer cannot be held liable if participants cannot access the game and/or cannot participate in the competition due to technical or other problems in particular due to network overload.
- 23) The competition organizer and the companies involved in the implementation of the competition draw the participants' attention to the special features and limits of the Internet and disclaim any liability for consequences which participants may suffer as a result of connecting to the Internet via partner websites. Final provisions:
- 24) The competition organizer expressly reserves the right to adapt these conditions of participation at any time. No correspondence will be entered into regarding the competition. Legal action is excluded. UAE law applies exclusively.
- 25) In the event of disputes concerning the interpretation and application of these conditions of participation, an amicable settlement will be sought. The place of jurisdiction for cases that cannot be settled amicably is United Arab Emirates.