

## Terms & Conditions

Competition organizer: Ras Al Khaimah Tourism Development Authority

1) The “Promoter” is Ras Al Khaimah Tourism Development Authority, a governmental entity established by virtue of Decree No 5 for the year 2011 with its principal office Street No 11, Al Marjan Island, PO Box 29798, Ras Al Khaimah, United Arab Emirates (VAT registration number 100394952400003).

### Participation conditions:

2) There is no entry fee, and no purchase is necessary to participate in the 'Spin the Wheel' gamification element.

3) By participating in the 'Spin the Wheel' gamification element, an entrant is indicating his/her agreement or acceptance to be bound by these terms and conditions.

4) Automatically generated entries and participants who make technical manipulations will be excluded from receiving the prizes from the 'Spin the Wheel' gamification element. Legal action will be taken against such participants.

5) The competition organiser and/or the companies involved in the implementation of the competition reserves the right to check the accuracy or correctness of the data of the participants at any time when awarding the prizes.

6) **Multiple Wins from the Same IP Address:** In cases where a participant has used the same IP address to win multiple times, The Promoter retains sole discretion to determine which prize, if any, will be awarded to the participant. Strictly, only one prize will be awarded per IP address.

7) **System Manipulation:** If The Promoter determines that a participant has engaged in any form of manipulation or deceit to unfairly secure multiple prizes, The Promoter reserves the absolute right to disqualify the participant from receiving any prize.

### Process of the competition:

8) Route to entry for the competition and details of how to enter are via <https://visitrasalkhaimah.com/vacationfromvacation/>

9) Closing date to participate in the 'Spin the Wheel' gamification element will be 30/09/2024 (“Closing Date”). After this date, no participations to the 'Spin the Wheel' gamification element will be permitted.

10) RAKTDA bears no responsibility or liability for any entries received, after the Closing Date, for whatever reason.

11) The Promoter reserves the right to cancel or amend the competition and the terms and conditions, at any time, without any notice in the event of any catastrophe, war, civil or military disturbance, acts of God, breakout of pandemic or epidemic or any actual or anticipated breach of any applicable laws or regulations. The Promoter also reserves the right to cancel the competition if circumstances arise beyond its control. Any changes to the competition will be notified to entrants as soon as possible by the Promoter.

**Prizes:**

12) The Promoter is not responsible for any inaccurate or erroneous prize details supplied to any entrants by any third parties connected with this competition.

13) The prizes offered are as follows: Meal for 2 guests; 2 night stay in Ras Al Khaimah; Visit to the Suwaidi Pearl Farm; 50% off on ActionFlight experiences; Pool & beach access in Ras Al Khaimah; 60min massage.

14) The prize is as stated above in Item 11 and no cash or any other alternatives will be offered. The prizes are not transferable. Prizes are subject to availability and the Promoter reserves the right to substitute any prize with another prize of equivalent value without giving any notice. After December 15, 2024, the prizes will no longer be valid or redeemable.

15) The prize winners will be drawn on a random basis when a participant interacts with the 'Spin the Wheel' gamification element, by means of a software, and verified by Promoter and/or its agents.

16) The winner will be notified by email within 7 days of the winning date. The Promoter will request a valid Emirates ID to be shown as proof of identity. The name on the Emirates ID must match the winner's name submitted to the 'Spin the Wheel' gamification element. Strictly one prize per person and per IP address. If the winner cannot be contacted or does not claim the prize within 14 days of notification, the promoter reserves the right to withdraw the prize and select a replacement winner.

17) The Promoter will notify the winner when and where the prize can be collected and /or is delivered.

18) The game manufacturer, competition organizer and partner companies are not liable for any incorrect or inaccurate information provided by the participants or for any technical errors related to the selection or announcement of the winner.

19) The winners assume responsibility for accepting the prize and bear all consequences of such acceptance. Any costs, taxes or any other information incurred in connection with winning a prize shall be borne by the winners.

20) If the prize cannot be delivered to the winners within 3 months of notification by post, and all reasonable attempts to contact and deliver the prize have been made, the prize will be forfeited without compensation.

21) Prizes are awarded by Ras Al Khaimah Tourism Development Authority. The competition organizer may replace the prizes with other equivalent prizes at any time. The prizes are not paid out in cash and cannot be exchanged. Participants have the option to voluntarily give up or waive their right to claim the prize. If a participant does not provide his or her email address information upon request by the Promoter preventing shipment of the prize, the prize will be forfeited for such participant.

**Data usage:**

22) Any personal data relating to the winners or any other entrants will be used solely in accordance with current data protection [legislation](#) and will not be disclosed to any third parties without the entrant's prior consent.

**Liability:**

23) The competition organizer reserves the right to shorten, extend, change or cancel the competition or parts of it without prior notice. The competition organizer cannot be held liable for this and no compensation can be claimed from it.

24) The competition organizer cannot be held liable if participants cannot access the game and/or cannot participate in the competition due to technical or other problems - in particular due to network overload.

53) The competition organizer and the companies involved in the implementation of the competition draw the participants' attention to the special features and limits of the Internet and disclaim any liability for any consequences which participants may suffer as a result of connecting to the Internet via partner websites.

**Final provisions:**

26) The competition organizer expressly reserves the right to follow these terms and conditions of participation at any time. No correspondence will be entered into regarding the competition. UAE laws and regulations and the applicable laws applies exclusively.

27) In the event of any disputes concerning the interpretation and application of these terms and conditions of participation, an amicable settlement will be sought. In cases where an amicable settlement cannot be sought, UAE Laws will apply and the Courts of Ras Al Khaimah shall have exclusive jurisdiction to settle any disputes, claims,

differences or controversies arising out of, relating to or having any connection with this Terms and Conditions.