

## Terms & Conditions

Competition organizer: Ras Al Khaimah Tourism Development Authority

1) The “Promoter” is Ras Al Khaimah Tourism Development Authority, a governmental entity established by virtue of Decree No 5 for the year 2011 with its principal office Street No 11, Al Marjan Island, PO Box 29798, Ras Al Khaimah, United Arab Emirates (VAT registration number 100394952400003).

### Participation conditions:

2) Participation in the 'Ras Al Khaimah Traveller Personality Quiz' gamification element is free of charge, and no purchase is required to enter.

3) By participating in the 'Ras Al Khaimah Traveller Personality Quiz' gamification element, each entrant acknowledges and agrees to be bound by these terms and conditions, including the rules governing the grand prize draw.

4) Automatically generated entries, as well as participants who attempt to manipulate the system or use technical means to gain an unfair advantage, will be disqualified from the draw associated with the 'Ras Al Khaimah Traveller Personality Quiz' gamification element. The competition organizer reserves the right to take legal action against any such participants.

5) The competition organizer, along with any companies involved in the execution of the competition, reserves the right to verify the accuracy and correctness of the participants' data at any time during the competition, particularly in relation to their eligibility for the grand prize draw.

### Process of the competition:

6) Route to entry for the draw and details of how to enter are via <https://visitrasalkhaimah.com/unexpectedwinter>

7) Closing date to participate in the ‘Ras Al Khaimah Traveller Personality Quiz’ gamification element will be 20/12/2024 (“Closing Date”). After this date, no participations to the ‘Ras Al Khaimah Traveller Personality Quiz’ gamification element will be permitted.

8) RAKTDA bears no responsibility or liability for any entries received, after the Closing Date, for whatever reason.

9) The Promoter reserves the right to cancel or amend the gamification element and the draw, as well as the terms and conditions, at any time, without any notice in the event of any catastrophe, war, civil or military disturbance, acts of God, breakout of

pandemic or epidemic or any actual or anticipated breach of any applicable laws or regulations. The Promoter also reserves the right to cancel the competition if circumstances arise beyond its control. Any changes to the competition will be notified to entrants as soon as possible by the Promoter.

**Grand Prize:**

10) The Promoter is not responsible for any inaccurate or erroneous prize details provided to any entrants by third parties connected to the 'Ras Al Khaimah Traveller Personality Quiz' gamification element.

11) The game manufacturer, competition organizer, and partner companies shall not be held liable for any incorrect or inaccurate information provided by participants, nor for any technical errors related to the selection or announcement of the winner.

12) The winners shall assume full responsibility for accepting the prize and all consequences arising from such acceptance. Any costs, taxes, or other expenses incurred in connection with the prize shall be borne solely by the winners.

13) If the prize cannot be delivered to the winners within three (3) months of notification via post, despite reasonable efforts to contact and deliver the prize, the prize shall be forfeited without any compensation.

14) The grand prize, consisting of an all-expenses-paid four (4) night stay in Ras Al Khaimah for a maximum of two (2) adults and two (2) children on an all-inclusive meal plan (including a visit to the Suwaidi Pearl Farm and Jais Sky Tour activities), is awarded by Ras Al Khaimah Tourism Development Authority. All entrants of the 'Ras Al Khaimah Traveller Personality Quiz' gamification element will be entered into a draw, from which an automated system will randomly select the winner. The winner's name will be published on the campaign's English landing page. The competition organizer reserves the right to replace the prize with another of equivalent value at any time. The prize is non-transferable, non-exchangeable, and cannot be redeemed for cash. Participants may voluntarily forfeit or waive their right to claim the prize. If a participant fails to provide the required email address or other necessary information requested by the Promoter, which is essential for the delivery of the prize, the prize shall be forfeited for that participant.

**Data usage:**

15) Any personal data relating to the winners or any other entrants will be used solely in accordance with current data protection [legislation](#) and will not be disclosed to any third parties without the entrant's prior consent.

**Liability:**

16) The competition organizer reserves the right to shorten, extend, change or cancel the competition or parts of it without prior notice. The competition organizer cannot be held liable for this and no compensation can be claimed from it.

17) The competition organizer cannot be held liable if participants cannot access the game and/or cannot participate in the competition due to technical or other problems - in particular due to network overload.

18) The competition organizer and the companies involved in the implementation of the competition draw the participants' attention to the special features and limits of the Internet and disclaim any liability for any consequences which participants may suffer as a result of connecting to the Internet via partner websites.

**Final provisions:**

19) The competition organizer expressly reserves the right to follow these terms and conditions of participation at any time. No correspondence will be entered into regarding the competition. UAE laws and regulations and the applicable laws applies exclusively.

20) In the event of any disputes concerning the interpretation and application of these terms and conditions of participation, an amicable settlement will be sought. In cases where an amicable settlement cannot be sought, UAE Laws will apply and the Courts of Ras Al Khaimah shall have exclusive jurisdiction to settle any disputes, claims, differences or controversies arising out of, relating to or having any connection with this Terms and Conditions.