

Terms & Conditions

Competition organizer: Ras Al Khaimah Tourism Development Authority

1. Promoter

The “Promoter” is Ras Al Khaimah Tourism Development Authority, a governmental entity established by virtue of Decree No. 5 for the year 2011, with its principal office at Street No. 11, Al Marjan Island, PO Box 29798, Ras Al Khaimah, United Arab Emirates (VAT registration number 100394952400003).

Participation Conditions

2. There is no entry fee and no purchase necessary to enter into this competition.
3. By entering this competition, an entrant indicates his/her agreement and acceptance to be bound by these terms and conditions.
4. Automatically generated entries and participants who make technical manipulations will be excluded from the competition. Legal action will be taken against such participants.
5. The competition organizer and/or the companies involved in the implementation of the competition reserve the right to check the accuracy or correctness of the data of the participants at any time when awarding the prizes.

Process of the Competition

6. Route to entry for the competition and details of how to enter are via <https://visitrasalkhaimah.com/go-where-youre-loved/>
7. Closing date for entry will be **31/03/2026** (“Closing Date”). After this date, no further entries to the competition will be permitted.
8. RAKTDA bears no responsibility or liability for any entries received after the Closing Date, for whatever reason.
9. The Promoter reserves the right to cancel or amend the competition and the terms and conditions at any time, without notice, in the event of any catastrophe, war, civil or military disturbance, acts of God, outbreak of pandemic or epidemic, or any actual or anticipated breach of any applicable laws or regulations. The Promoter also reserves the right to cancel the competition if circumstances arise beyond its control. Any changes to the competition will be notified to entrants as soon as possible by the Promoter.

Prize

10. The Promoter is not responsible for any inaccurate or erroneous prize details supplied to any entrants by any third parties connected with this competition.
11. The grand prize offered is as follows: a four-night stay, all-inclusive family vacation in a four- or five-star hotel in Ras Al Khaimah for a family of four.
12. The prize is as stated above in item 11, and no cash or any other alternatives will be offered. The prize is not transferable. Prizes are subject to availability, and the Promoter reserves the right to substitute any prize with another prize of equivalent value without notice. After **31 December 2026**, the prize will no longer be valid or redeemable.
13. The prize winner will be drawn at random by means of software from all entries received and verified by the Promoter and/or its agents.
14. The winner will be notified by email within 28 days of the Closing Date. If the winner cannot be contacted or does not claim the prize within 14 days of notification, the Promoter reserves the right to withdraw the prize and select a replacement winner.
15. The Promoter will notify the winner when and where the prize can be collected and/or delivered.
16. The game manufacturer, competition organizer, and partner companies are not liable for any incorrect or inaccurate information provided by participants or for any technical errors related to the selection or announcement of the winner.
17. The winner assumes responsibility for accepting the prize and bears all consequences of such acceptance. Any costs, taxes, or other expenses incurred in connection with winning the prize shall be borne by the winner.
18. If the prize cannot be delivered to the winner within three months of notification by post, and all reasonable attempts to contact and deliver the prize have been made, the prize will be forfeited without compensation.
19. Prizes are awarded by Ras Al Khaimah Tourism Development Authority after the Closing Date for participation. The competition organizer may replace prizes with other equivalent prizes at any time. Prizes are not paid out in cash and cannot be exchanged. Participants may voluntarily waive their right to claim the prize. If a participant does not provide address information upon request, preventing shipment of the prize, the prize will be forfeited.

Data Usage

20. Any personal data relating to the winner or other entrants will be used solely in accordance with current data protection legislation (see privacy policy) and will not be disclosed to any third parties without the entrant's prior consent.

Liability

21. The competition organizer reserves the right to shorten, extend, change, or cancel the competition or parts of it without prior notice. No compensation can be claimed as a result.
22. The competition organizer cannot be held liable if participants cannot access the game or participate in the competition due to technical or other problems, including network overload.
23. The competition organizer and companies involved draw participants' attention to the specific features and limitations of the Internet and disclaim any liability for consequences arising from connecting via partner websites.

Final Provisions

24. The competition organizer expressly reserves the right to enforce these terms and conditions at any time. No correspondence will be entered into regarding the competition. UAE laws and regulations apply exclusively.
25. In the event of disputes concerning the interpretation or application of these terms and conditions, an amicable settlement will be sought. If no amicable settlement can be reached, UAE laws shall apply and the Courts of Ras Al Khaimah shall have exclusive jurisdiction.

Privacy Policy:

<https://visitrasalkhaimah.com/privacy-policy/>